

Anglian Water Wholesale Consenting Guidance

This supports information on Consenting in the Anglian Water Wholesale Operation Manual which should be referred to for specific interpretations of the Operational Terms and Market Codes.

This section relates to the general rules the Wholesaler applies around the Consenting process.

Consenting

1. General

In processing Consent documents Anglian Water as the Wholesaler is bound both by the Market Codes and the Water Industry Act (1991).

A Consent is permission to discharge Trade Effluent to the public foul sewer and requires the point of connection to be defined before issue. Therefore we will not grant a Trade Effluent Discharge Consent until connection to the public foul sewer has been granted.

All non-domestic discharges are assessed against the legal definition of Trade Effluent and our interpretation of it. More information can be supplied upon request

All Consent documents issued by Anglian Water will be in a standard format and clearly set out the conditions that apply.

Some low risk discharges will be controlled by means of a Regulatory Position Statement (RPS). In these cases it will be sufficient for a NHHc to prove that they are meeting the conditions in the relevant Position Statement to be able to discharge effluent to the public foul sewer. A Retailer and/or their NHHc will be



advised of these upon application.

A Consent is between the NHHC and the Wholesaler (Anglian Water), not the Retailer, and it is the responsibility of the NHHC to comply with the conditions on the Consent.

A Consent will be issued in the name of a particular person (natural or legal entity), normally to the person that occupies the premises, but it can be issued to any person who takes responsibility for the quality and quantity of the discharge.

It is the responsibility of the Discharger to apply for a Consent when they wish to discharge trade effluent to the public foul sewer. The Consent holder needs inform the Wholesaler and their Retailer of any changes to the entity discharging the effluent or the nature, composition or volume of the discharge.

Anglian Water applies a 'six month rule' in Consenting in so far as we generally do not issue or vary Consents more than six months in advance of the discharge starting or changing. Similarly if no discharge has taken place for six months Anglian Water may consider the discharge ceased.

We issue consents to cover 'real and current needs', not for example to accommodate future possible growth or for emergencies.

2. New Consents

We expect all new Consent applications to be served on Anglian Water via a Retailer through Anglian Water Wholesale Service Centre using a G/02 or G/03 Form. All applications should be signed by a representative of the organisation or the individual who will hold the Consent and their Retailer.

No Consent will be issued until there is approval to connect to the public foul sewer.

Where there is an existing consented discharge a new Consent will be required if there is a significant change to the nature and composition of the effluent, so for instance the factory changes their business from printing to food processing. A new Consent will also be required if the discharge point changes, this is normally when the factory changes premises, even if it is across the road or to an adjacent site.

Each separate discharge to the public foul sewer at a premise will normally require a separate Consent.



3. Variations to an Existing Consent

In many cases, when the discharge changes, Anglian Water can vary the conditions on an existing Consent. Anglian Water will do this, when the legal entity making the discharge has changed or the discharge has changed in nature and composition (but not significantly changed, see above) or the NHHHC wishes to increase their discharge volume or rate, and we can accommodate this request.

In such cases a NHHHC must apply by serving notice on Anglian Water. This should be done via a Retailer through the Wholesale Service Centre using a G/02 Form or G/03. All applications should be signed by the NHHHC and their Retailer. It is not the responsibility of Anglian Water to vary a Consent if it is no longer appropriate, however to discharge outside of the conditions of a Consent is an offence under section 121 of the Water Industry Act 1991.

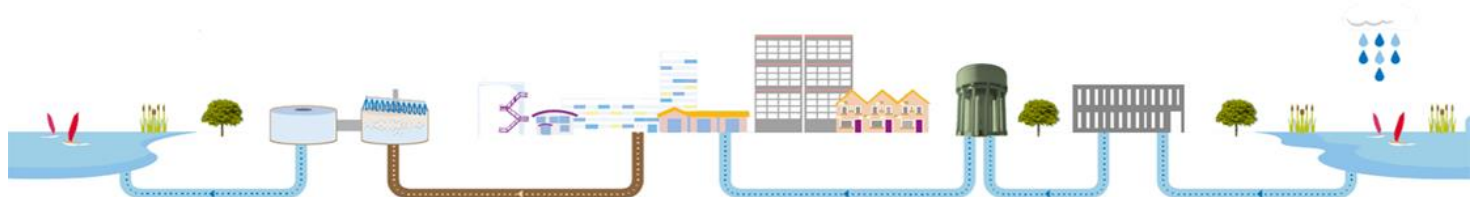
If Anglian Water require a change to a Consent, perhaps, because of stricter environmental obligations placed upon us, then we may direct (change) the Consent and no G/02 or G/03 would be required. In such cases we would communicate this to the NHHHC and their Retailer and in all cases there is a right of appeal to OFWAT. In cases such as this no charge is applicable for the variation of the Consent. In all other cases a Wholesale Charge is payable, which depends on the nature of the change required, as laid out in our Wholesale Charges Scheme.

4. Ceasing/Terminating a Consent

Anglian Water will cease/terminate a Consent upon notification from the NHHHC normally by using a G/02 or G/03 form via their Retailer. It is not the responsibility of Anglian Water to terminate a Consent if it is no longer required. However, if it is Anglian Water's interests to do so, termination will be issued, for instance to recover reserved capacity for another applicant. If a discharge has ceased for six months Anglian Water would consider this to have ceased and may terminate the Consent. In such cases the intention to terminate would be notified to the NHHHC and their Retailer and there is a right of appeal to OFWAT. Anglian Water do not normally allow Consents to be retained for emergency use.

Anglian Water no longer 'reopen' Consents which have been ceased/terminated. In such cases a new application must be made.

Note that historically Anglian Water have used the term 'direction to nil' (DTN) for



the process of terminating/ceasing a Consent.

5. Discontinuations

If no discharge is taking place for a period of time, for instance, if a factory was being refurbished or a fire had occurred but production is to resume, the Wholesale Volumetric Charging will be ceased. However, the Wholesale Trade Effluent Standing Charge will continue to be applied as the Consent still requires monitoring to ensure all conditions are being met. Anglian Water therefore sees no incentive to a Retailer to apply for a discontinuation, and do not expect to undertake this process.

