

Smart meter update



April 2021

Upgraded meter Installation – Planning

Installations have been progressing against our **3 month plan** and we continue to add meters to this on a regular rolling basis.

The latest version will always be available on our Retailer Information hub located here:

<https://anglianwater.sharepoint.com/sites/fcmAWSRetailerInformationHub/General%20Documents/Forms/AllItems.aspx>

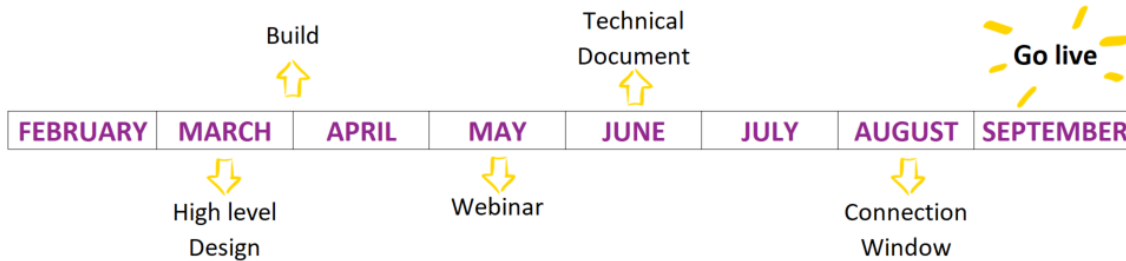
You may have noticed that we're slightly behind on our proposed installs, however, we have identified the reason for this and now have additional resource which will allow us to 'catch up' over the next couple of months.

Remember - you will receive a notification from us through our retailer portal to inform you of each completed upgraded meter installation.

As indicated previously - the scale of the **5 year plan** means that there is scope to re-assess and escalate priority areas as required from a water resource management perspective. Installations in Years 1 and 2 (20/21 and 21/22) are certain, whereas Years 3 to 5 may differ slightly from our current map. We will share our 5 year plan in our May webinar.

Provision of Smart data to retailers - Retailer Data Exchange

We want to keep you as informed as possible during the next Phase of Upgraded metering roll out. Below is our high level road map for Retailer access to Smart meter data:



Detailed design for AMI data to retailers

Detailed design of our Retailer Data Exchange (RDE) is well under way. To re-cap – we’re progressing with two solutions for you to access AMI data:

1. Application Programming Interface or API (‘Pull’ functionality)
2. Secure File Transfer protocol or SFTP (‘Push’ functionality)

For option 2, we are investigating the feasibility of uploading the AMI data to dedicated folders within the Retailer Information Hub Sharepoint (please see link above). We would appreciate your feedback in terms of ease of access and use of this site - with a view to using it as a Smart data repository. Please be assured, there will be opportunity to discuss this in greater detail in the coming months, however your initial thoughts would be very useful.

We now have a date for our second **live Webinar** - **May 25th at 1pm** – please save the date!

We welcome you to invite other interested stakeholders within your business.

The purpose of the webinar is to:

- Update you on our Smart metering journey so far
- Demonstrate a smart meter installation
- Update you on RDE design progress
- Question and Answer session with our Smart metering programme experts

We will follow this up with a **Technical document** that will provide more detail on how your access to the smart data will work.

The **connection window** will be open in August and we will be running some piloting prior to this, to test the end to end system.

Subject to successful testing above – **Go Live is planned for September 2021.**

Please do not hesitate to contact us through your dedicated account manager if you have any questions on any aspect or our Upgraded metering programme.

We look forward to seeing you at our Webinar!