

Anglian Water Services Limited

Statement of Assurance for Indicative Wholesale Charges 2020-21

I. Requirements for this Assurance Statement

In its Wholesale Charging Rules published in December 2018 Ofwat has set out the requirement that companies publish Indicative Wholesale Charges at least three months prior to publishing final charges.

As part of this process Ofwat requires companies to provide it with an assurance with regards to the published indicative charges:

- of compliance with legal obligations in relation to charging;
- of the impact assessment and handling strategies considered;
- as to the accuracy of the charges; and
- on the process that the Company has followed in engaging with stakeholders.

At its meeting on 23 May 2019 the Board agreed to delegate authority to management to sign this statement of assurance in relation to Indicative Wholesale Charges.

II. How the Requirements have been met

Our Charges Schemes and Schedule are developed on the basis of the revenues that Ofwat allows us to recover each year from our customers. We are currently engaged with Ofwat in our price review ("PR19") for the five-year period commencing April 2020 ("AMP7"). Our Indicative Charges reflect our reasonable expectation of the allowed revenue and so wholesale charges that will be set following the Final Determination, to be published by Ofwat on 11 December 2019.

Ofwat will impose five separate price controls as part of PR19. These price controls relate to five separate areas of our service:

- a) Household water and wastewater retail services;
- b) Wholesale water resources;
- c) Wholesale water network plus;
- d) Wholesale wastewater network plus; and
- e) Wholesale Bioresources.

Indicative Wholesale Charges cover wholesale services subject to primary charges. We understand primary charges to be charges that typically involve a meter based annual charge and/or volumetric charge for the wholesale service

provision of a supply of water, or sewerage services, including foul, trade effluent and other discharges from eligible premises, and for highway drainage collection and treatment, and including charges for services provided by a water company under a special agreement (as notified to Ofwat under section 142(6A) of the WIA91). These are the charges per tariff class as set out each year in our Wholesale Charges Schedule.

Non-primary charges, relating to services that may be provided by a water company and requested by a licensed retailer in order to deliver services to their customers at an eligible premises, including connection charges, meter re-sizing charges and trade effluent application fees etc. and charges that do not relate to the provision of services to an eligible premises (for example, fire hydrant charges and treatment of septic tanks), are therefore not included in Indicative Charges.

The management of Anglian Water Services Limited ("Management") can confirm that, to the best of their knowledge, the following statements are true:

- a) The Indicative Wholesale Charges and supporting information have been prepared in accordance with the Company's legal obligations relating to customer charging, including under:
 - (i) The Water Industry Act 1991 (as modified), and other relevant statutory legislation;
 - (ii) Licence Condition B (and, in particular, the requirement that charges must comply with price limits);
 - (iii) Licence Condition E (and, in particular, the requirement no undue preference is shown to, and that there is no undue discrimination against, any class of customers or potential customers);
 - (iv) Those provisions of Licence Conditions C, D, F and R that are relevant to the Company's obligations in respect of customer charging; and
 - (v) Charging rules published by Ofwat, where applicable.
- b) The charges that the company will set and publish for the Charging Year 2020-21 ("Final Charges") may vary from the Indicative Charges, being subject to the following:
 - (i) Publication by Ofwat on 11 December of the final price control determination notice for Anglian Water including potential changes in the revenue allowed compared to the revenue assumption on which the Indicative Charges are based;
 - (ii) publication of actual November CPIH;

- (iii) the impact of updated charge multiplier data, available just prior to fixing our charges for publication; and
- (iv) the review and final approval by the Board of Anglian Water Services Limited of Final Charges prior to publication.


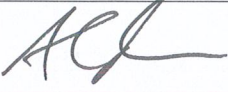
In order to provide this statement of assurance, Management is satisfied that:

- a) The Company has taken reasonable steps to assess the fitness for purpose of the models that are used to generate the Indicative Wholesale charges.
- b) No charges have been set with the objective of distorting competition to supply customers in contestable markets.
- c) The effect of the new charges on bills are reasonable, based on a review of the incidence effects for customers by service and by tariff group, as assessed at typical consumption points. Where indicative bill increases are above the 5% benchmark set by Ofwat in its Charging Rules, the Company has reviewed details of those customer types affected, the level of the increase across a range of typical consumption points and the number of customers likely to be adversely impacted. The Company has developed proportionate impact assessments and handling strategies for these customers as a result of this review.
- d) To ensure its accuracy, the information on which the Indicative Wholesale Charges are based, including information relating to the regulatory accounts, and information drawn from the billing system reports to assist in the generation of reasonable forecasts of demand and customer numbers, is produced in accordance with the Company's quality assurance processes which are subject to internal and external audit under the oversight of the Audit Committee of the Board.
- e) Ofwat has been informed of any new special agreements entered into since 14 July 2014.
- f) The Consumer Council for Water ("CC Water") has been consulted in relation to the preparation of the Indicative Wholesale Charges Schedule, specifically when we met on 17 September 2019 to discuss the proposed charges and the impact on bills. CC Water has confirmed that they do not have concerns with our approach to the Indicative Charges.

III. Approval

Management acknowledges its responsibilities in relation to the development of the Charges Schemes.

The Indicative Wholesale Charges and this statement of assurance were approved on 7 October 2019.

Signed	Name	Position
	Peter Simpson	Chief Executive Officer
	Alex Plant	Regulation Director