



ANGLIAN WATER SERVICES LIMITED

2016-2017 MISCELLANEOUS CHARGES STATEMENT

This document sets out the Miscellaneous Charges fixed by Anglian Water Services Limited as the water and sewerage undertaker for its area of appointment for the 12 months commencing 1st April 2016. It should be read in conjunction with the Wholesale Charges Scheme and the Customer Charges Scheme, which have been made in accordance with charging rules issued by the Water Services Regulation Authority.

PART A: General Provisions	2
PART B: Disconnection & Reconnection Services	3
PART C: Water Connection Services	4
PART D: Metering Services	5
PART E: Other Water Supply Services.....	7
PART F: Developer Services	10
PART G: Trade Effluent Services	12
PART H: Environmental Information Regulations.....	14
PART I: Other Sewerage Services	15
PART J: Other Services	16

PART A: General Provisions

1. Introduction to this Miscellaneous Charges Statement

1.1 The Miscellaneous Charges Statement includes various charges, which are made neither under a charges scheme as set out in section 143 of the Act nor required to be included by Condition C of our Instrument of Appointment. These charges indirectly relate to the provision of our water and wastewater services, but are either raised under specific statutory provision (outside of section 143) or because we are providing a service under an agreement. They have therefore been described as Miscellaneous Charges.

1.2 Our charges in respect of supplies of water and the provision of wastewater services, as well as trade effluent, infrastructure charges and any other charges, which are not covered by separate statutory provision or an agreement, are set out in our Wholesale Primary Charges Scheme and Customer Charges Scheme.

1.3 Unless the contrary intention appears, words and expressions used in this Miscellaneous Charges Statement shall be given the same meaning as they have in the Act or, as the case may be, the Wholesale Charges Scheme or the Customer Charges Scheme.

1.4 Any phrase introduced by the terms "including", "include", "in particular", "such as" or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

2. Regions

2.1 The provisions of this Charges Statement apply to our Water Supply services and/or Sewerage Services on the following regional basis: the Anglian Area (Water Supply and/or Sewerage), Hartlepool Area (Water Supply), Finningley Area (Sewerage), Northstowe Area (Water Supply) and Woods Meadow Area (Water Supply).

2.2 For the avoidance of doubt, the Finningley Area, Northstowe Area and Woods Meadows Area form part of the Anglian Area.

3. Charges for Normal Working Hours

3.1 The standard charges set out in the statement are based on the work being carried out during normal working hours under standard conditions, unless stated otherwise. In other instances Anglian Water reserves the right to charge on an at cost basis.

4. Payment Terms

4.1 Payment will generally be required in advance, unless otherwise specified in this statement.

4.2 Where payment is not required in advance, charges will be payable on the date specified in the account, or, if there is no such date, within 21 days of receipt of the invoice.

5. VAT

5.1 All charges published in this statement exclude VAT unless specified otherwise. VAT will be added to the published charge where required.

PART B: Disconnection & Reconnection Services

1. Temporary Disconnection & Reconnection Services

1.1 Temporary Disconnection Charges

Activity	ANGLIAN	HARTLEPOOL
Disconnection or cut-off of any premises (other than premises specified in Schedule 4A of the Act) for non payment of water charges, during normal working hours	£56.00	£56.00

1.1.1 Certain premises become liable to disconnection where an occupier is liable to pay charges and has failed to do so before the end of seven days beginning with the day after he is served with notice requiring payment. Payment following the expiry of that period does not affect these disconnection powers. Where a crew has been dispatched to premises to carry out a disconnection for non-payment (following the appropriate notice) and payment is made between such dispatch and actual disconnection, the occupier will be given the opportunity to agree to pay the abortive costs of deploying the crew, failing which we may proceed with disconnection.

1.2 Reconnection Charges

Activity	ANGLIAN	HARTLEPOOL
Reconnection following temporary disconnection, during normal working hours	£56.00	£56.00
Reconnection following disconnection for non payment of water charges, during normal working hours	£56.00	£56.00

1.2.1 We will not in the above circumstances levy an infrastructure charge in respect of the connection.

PART C: Water Connection Services

1. Water Connection Charges

See Wholesale Charges Scheme for New Supply Connections and Service Pipe Connections

1.1 Other Connections

Activity	ANGLIAN	HARTLEPOOL
Temporary Building Supply	£852.00	At Cost
Domestic sprinkler connection (household premises only)	£1,394.00	At Cost

1.1.1 The price for the Temporary Building Supply includes the cost of disconnection if the supply is no longer required at the end of the build; however, we do not refund any of the price if the Temporary Building Supply is converted to a permanent supply.

1.2 Approved Plumber Discount

Activity	ANGLIAN	HARTLEPOOL
Use of an approved plumber to self certify the internal or external plumbing	£10.00	£10.00
Use of an approved plumber to self certify the internal and external plumbing	£18.00	£18.00

1.2.1 Where a developer uses an approved plumber/Contractor (whether via the national Water Industry Approved Plumber Scheme or a Water Company specific scheme) to self certify the installation as compliant with the Water Supply (Water Fittings) Regulations 1999, a discount will be offered on the service connection fees.

PART D: Metering Services

1. Metering Services Charges

1.1 Meter Relocation

Activity	ANGLIAN	HARTLEPOOL
Survey to check meter can be repositioned in accordance with regulation 5 of the Water (Meters) Regulations 1988	£18.00	£18.00
Relocation – Internal to internal only	£198.00	£198.00
Relocation - Internal to external, External to external or External to internal	£294.00	£294.00
Out-reader replacement	At Cost	At Cost

1.2 Meter Re-Sizing

Activity	ANGLIAN	HARTLEPOOL
Survey to check likely water requirements and whether the meter is of the appropriate size	£18.00	£18.00
Meter re-size	At Cost	At Cost

1.3 Meter Box Repair & Replacement

Activity	ANGLIAN	HARTLEPOOL
Replace meter box unit by excavation to remove old box and fit new box – Households	£478.00	£478.00
Replace meter box unit by excavation to remove old box and fit new box – Non Households	At Cost	At Cost

1.3.1 These charges will apply when damage has occurred to a meter box that does not result from normal wear and tear and a replacement meter box is required.

1.4 Meter Logging

Activity	ANGLIAN	HARTLEPOOL
Meter Logging Application Charge	£90.00	£90.00
Supply & Installation of PR7 Splitter Cable (where required)	£110.00	£110.00
Supply & Installation of Splitter Cable (without Pulsehead) (where required)	£80.00	£80.00

1.4.1 Application charge for processing the application from Customers (or third parties working on behalf of Customers) for permission to install data loggers to the Company's meters.

1.4.2 The splitter cable charge only applies where a customer has fitted a meter themselves without prior consent from Anglian Water or Anglian Water has already fitted its own logger.

1.5 Meter Accuracy Test

Households

Activity	ANGLIAN	HARTLEPOOL
On site meter test	£20.00	£20.00
Where the test is carried out by removing the meter from the premises	£70.00	£70.00

Non households

Activity	ANGLIAN	HARTLEPOOL
On site testing for meters up to and including 20mm	£127.00	£127.00
Off site testing for meters up to and including 20mm	£181.00	£181.00
Off site testing for meters 21 to 40mm	£445.00	£445.00
Off site testing for meters 41 to 80mm	£775.00	£775.00
Off site testing for meters 81 to 150mm	£863.00	£863.00
Off site testing for meters greater than 150mm	At Cost	At Cost

1.5.1 Where a test is undertaken at the request of the Customer and the Meter on being tested falls within the prescribed limits of error, the Customer shall pay the appropriate charge set out above under paragraph 7 of those regulations. If the test shows the meter to be operating incorrectly no testing charge will apply and we will adjust your charges in accordance with the Meter Regulations.

PART E: Other Water Supply Services

1. Standpipes

1.1 Standpipe Charges – up to 60mm (internal diameter)

Activity	ANGLIAN	HARTLEPOOL
Deposit for standpipe	£110.00	£110.00
Deposit for key	£71.00	£71.00
Minimum charge (7 days)	£39.00	£39.00
Daily charge	£1.28	£1.28

1.1.1 Deposits will be refunded if the standpipe and key are returned in good condition. Deductions are made for any damage.

1.1.2 Hire agreements continue for a maximum of 12 months only.

1.2 Standpipe Charges – over 60mm (internal diameter)

Activity	ANGLIAN	HARTLEPOOL
Deposit for standpipe	£535.00	£535.00
Deposit for key	£71.00	£71.00
Minimum charge (7 days)	£30.00	£30.00
And		
Volumetric charge (per m ³ of water used)	Streamline Green wholesale charge	Streamline wholesale charge

1.2.1 Where the standpipe is not returned in order for the meter to be read, water usage will be estimated on the basis of 5 cubic metres per day for the duration of the hire period.

2. Fire Hydrants

2.1 Fire Hydrant Charges - Installation

Activity	ANGLIAN	HARTLEPOOL
New hydrant wash out on new main	£428.00	
Installation on all new mains	£816.00	
Installation on all existing mains	At Cost	At Cost
Installation on new mains – 80mm (non contaminated land)		£251.00
Installation on new mains – 100mm (non contaminated land)		£286.00
Installation on new mains – 150mm (non contaminated land)		£352.00
Installation on new mains – 80mm (contaminated land)		£492.00
Installation on new mains – 100mm (contaminated land)		£679.00
Installation on new mains – 150mm (contaminated land)		£928.00

2.1.1 Where hydrants are installed on existing mains the charge will be on the basis of the work actually involved.

2.1.2 Where a washout has been installed by the Company and is adopted by a fire authority as a fire hydrant on a shared basis, the charge will be 50% of the charge noted above.

2.2 Fire Hydrant Charges - Repair

Activity	ANGLIAN	HARTLEPOOL
Hydrant (repair/replace)	£818.00	£818.00
Chamber (repair/replace)	£450.00	£516.00
Cover and Frame (repair/replace)	£401.00	£305.00
Post/Plate/Minor in situ works	£200.00	At Cost

2.3 Fire Hydrant Charges – Conversion & Removal

Activity	ANGLIAN	HARTLEPOOL
Convert fire hydrant to washout	See below	See below
Abandonment / Permanent removal	At Cost	At Cost
Conversion - repairs required	£401.00	£401.00
Conversion - over 250mm	At Cost	At Cost

2.3.1 The conversion to washout applies when the Fire Authority no longer requires the Hydrant, but the Company decides to retain the asset as a washout. The charge will be 50% of the installation on new mains charge, as noted above.

2.3.2 Permanent abandonment will apply when neither the Fire Authority nor the Company has any use for the hydrant as an asset and the tee is removed from the main.

PART F: Developer Services

1. Pre Development & Preparation of Sites Schemes

1.1 Preparation of Site Schemes – Design Of Works

Activity	ANGLIAN	HARTLEPOOL
Diversion of water main	£1,500.00	£1,500.00
Water main remobilisation	£1,923.00	£1,923.00
Survey for Non households and complicated developments	At Cost	At Cost

1.1.1 The diversion of water main and water main remobilisation charges are paid upfront on account. A recalculation of actual costs after the work is completed may mean that the Customer receives a refund or is required to make additional payments.

1.2 Self Lay Schemes - Connection to existing Anglian Water infrastructure

Activity	ANGLIAN	HARTLEPOOL
Additional samples, per sample	At Cost	At Cost
Additional site visits	£225.00	£225.00
Self Lay service connection - Where AW installs meter	£118.00	£118.00

1.3 Self Lay Schemes - Survey & Preparation of Design for Water Mains

Activity	ANGLIAN	HARTLEPOOL
Design fee for 1 – 100 properties	£1,206.00	£1,206.00
Design fee for 101 – 200 properties	£1,377.00	£1,377.00
Design fee for 200+ properties	£1,717.00	£1,717.00
Re-vetting fee (where the planning permission or layout of the development is altered and a re-design is required)	50% of the above cost	50% of the above cost

1.3.1 The re-vetting fee is an upfront fee, paid on account. And as stated above, is calculated as 50% of the appropriate fee based on the amount of properties the re-design is being carried out for.

1.4 Section 104 (Agreement to adopt sewer at future date)

Activity	ANGLIAN
Enquiry fee	£39.00
Supervision fee	2.5% of estimated construction cost
Additional Technical Vetting Charge	£200.00
Assessment of CCTV survey	£171.00
Section 185 Sewer Diversion	4.5% of estimated construction cost
Section 30 Sewer Requisition	5.0% of estimated construction cost
Legal agreement amendment charge	At Cost

1.4.1 Enquiry fee is an upfront fee.

1.4.2 Supervision fee is an upfront fee and has a minimum charge of £500.

1.4.3 The making of section 30 agreements does not form part of Anglian Water's duty and is therefore subject to such terms as Anglian Water may agree.

1.4.4 All reasonable costs associated with section 185 are payable by the applicant.

1.4.5 Anglian Water may require conditions in relation to section 104 agreements it makes with an applicant and accordingly, payment of the administrative charges are to be considered included within such conditions.

PART G: Trade Effluent Services

1. Non Routine Sampling

1.1 We carry out standard scheduled sampling and analysis in accordance with our own regulatory functions. Should traders require additional sampling and analysis of its Trade Effluent in connection with the trader's regulatory and other duties, they should contact an accredited laboratory.

2. Application for Consent To Discharge

Activity	ANGLIAN
Group 1 (no sample or analysis)	
Standard	£120.00
Bespoke	£240.00
Group 2 (one sample and analysis)	
Standard	£166.00
Bespoke	£286.00
Group 3 (no sample and more complex analysis)	
Standard	£551.00
Bespoke	£671.00

2.1 Application charges for consent to discharge cover Trade Effluent Consents, Trade Effluent and Non Trade Effluent Agreements and Non Domestic Discharges Permits.

2.2 Standard application charge applies to low risk discharges where standard consent conditions are generally applied.

2.3 Bespoke application charge applies to higher risk discharges which generally require further evaluation and the application of bespoke consent conditions.

3. Environment Agency Application

3.1 Where a proposed new or amended discharge of trade effluent (or other non-domestic discharge) requires Anglian Water to formally submit an application to the Environment Agency for a Water Recycling Centre permit variation, the cost of the application fee will be paid in full by the discharger.

4. Environment Agency Control of Complex Organic Substances

4.1 A limited number of discharges contain complex organic substances in such concentration that the Environment Agency consider it necessary to control them by including concentration limits in discharge consents. Effluents with such limits attract a higher licence fee than normal.

4.2 Where the increase in this fee is attributable to an individual trade effluent or effluents that are consented to discharge these substances, then the additional fee will be added to the trade effluent charge of the discharger.

5. Application for Fixed Term Non Domestic Discharge Permit

Activity	ANGLIAN
Group 1 (no sample or analysis)	
Standard	£72.00
Bespoke	£144.00
Group 2 (one sample and analysis)	
Standard	£118.00
Bespoke	£190.00
Group 3 (no sample and more complex analysis)	
Standard	£503.00
Bespoke	£575.00

5.1 Standard application charge applies to low risk discharges where standard consent conditions are generally applied.

5.2 Bespoke application charge applies to higher risk discharges which generally require further evaluation and the application of bespoke consent conditions.

6. Support for Environmental Permit Regulations (EPR) Application

Activity	Charge
Standard charge	£192.00

PART H: Environmental Information Regulations

1. Requisition of Information in accordance with the Environmental Information Regulations 2004

Activity	Charge
Extraction charge (for locating, retrieving and extracting the information requested)	£25.00 per hour
Printing/copying charge (of information requested)	10p per page
Postage charge (sent 2 nd class)	At Cost

1.1. This includes information requisitioned from the Trade Effluent register.

PART I: Other Sewerage Services

1. Septic Tanks & Cesspools

Activity	ANGLIAN
Treatment of septic tanks & cesspool charges per m3	£9.27
And	
Fixed Charge per monthly bill	£5.00

2. Tankered Non Domestic Discharges

2.1 No non domestic discharges from road tankers are accepted at our facilities.

PART J: Other Services

1. Traffic Management

Activity	ANGLIAN	HARTLEPOOL
Road closure	At Cost	At Cost
Road closure (major)	At Cost	At Cost
2 way traffic lights	£411.00	£411.00
3 way traffic lights	£535.00	£535.00
4 way traffic lights	£688.00	£688.00
Highway permit	At Cost	At Cost